

Alan Shaw: We will not walk away, East Palestine

ATLANTA, Feb. 16, 2023 /[PRNewswire](#)/ -- Norfolk Southern Corporation (NYSE: NSC) President and CEO Alan H. Shaw shared a letter today with the community of East Palestine, Ohio.

In the letter, Shaw said, "When I visited East Palestine last week, you told me how the train derailment has upended your lives and how concerned you are about the safety of your air, water, and land. Our work is underway. Crews are cleaning the site thoroughly, responsibly, and safely.

"Our Family Assistance Center is helping community members meet immediate needs. Together with local health officials, we have implemented a comprehensive testing program to ensure the safety of East Palestine's water, air, and soil. And we have established a \$1 million community support fund as a down payment on our commitment to help rebuild," Shaw added.

The full text of Alan Shaw's letter follows below:

We will not walk away, East Palestine.

When I visited East Palestine last week, you told me how the train derailment has upended your lives and how concerned you are about the safety of your air, water, and land. Many of you have also reached out to Norfolk Southern to share your fears, your anger, and your frustration.

I hear you. We hear you.

I know you also have questions about whether Norfolk Southern will be here to help make things right.

My simple answer is that we are here and will stay here for as long as it takes to ensure your safety and to help East Palestine recover and thrive.

Our work is underway. Crews are cleaning the site thoroughly, responsibly, and safely. Our Family Assistance Center is helping community members meet immediate needs. Together with local health officials, we have implemented a comprehensive testing program to ensure the safety of East Palestine's water, air, and soil. And we have established a \$1 million community support fund as a down payment on our commitment to help rebuild.

But our work is far from over. As we continue site clean-up, the NTSB moves forward with its investigation, and necessary environmental testing is carried out, I promise to keep you updated every step of the way.

I know there are still a lot of questions without answers. I know you're tired. I know you're worried. We will not let you down.


Alan H. Shaw

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About Norfolk Southern

Since 1827, Norfolk Southern Corporation (NYSE: NSC) and its predecessor companies have safely moved the goods and materials that drive the U.S. economy. Today, it operates a customer-centric and operations-driven freight transportation network. Committed to furthering sustainability, Norfolk Southern helps its customers avoid 15 million tons of yearly carbon emissions by shipping via rail. Its dedicated team members deliver more than 7 million carloads annually, from agriculture to consumer goods, and is the largest rail shipper of auto products and metals in North America. Norfolk Southern also has the most extensive intermodal network in the eastern U.S., serving a majority of the country's population and manufacturing base, with connections to every major container port on the Atlantic coast as well as the Gulf of Mexico and Great Lakes. Learn more by visiting www.NorfolkSouthern.com.

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